

Government of Tripura  
Home (Fire & Emergency Services) Department



No. F.5(27)-PD/2018/241

15<sup>th</sup> January, 2021

JD (F&ES)

18/1/21

NOTIFICATION

State & District Reform Action Plan formulated by the Department for Promotion of Industry and Internal Trade (DPIIT), Government of India under the Ease of Doing Business initiative requires development & launching of an online system for issuing No Objection Certificate / Fire License etc. in respect of Fire Prevention & Fire Safety Measures.

2. In order to implement the reform in the aforesaid area as identified by the DPIIT and to make the system more transparent and business friendly, it has been decided by the Fire & Emergency Services to issue the Fire NOC through online Single Window Clearance System - SWAAGAT portal under the **URL: <http://swaagat.tripura.gov.in>**. It is hereby notified that the service mentioned herein will be offered to the Citizens through online system. This would facilitate the electronic delivery of the service through the instructions and guidelines etc. issued time to time.

3. The online service for issuing No Objection Certificate (NOC) / Fire License/ Renewal of No Objection Certificate/ Fire License etc. in respect of Fire Prevention & Fire Safety Measures shall be available **w. e. from 1<sup>st</sup> January, 2021** on the Single Window System portal under the **URL: <http://swaagat.tripura.gov.in>**.

4. Further, to achieve the reform goal associated with the aforesaid service as set by the DPIIT, the Government in the Home (Fire & Emergency) Services Department mandates as follows, which are available on the website under the URL: <http://fireservice.tripura.gov.in>

(a) Procedure and checklist for availing the service shall be as specified in **Annexure -A** to this notification.

(b) Intending users shall not require submitting any physical /manual application in addition to online application.

(c) Application submission and payment of fee for availing the service by the intending users shall be in online mode only.

(d) The portal will allow the applicant to track status of the applicant.

(e) Application submitted online for availing the service shall be disposed off within the timeline stipulated under the Tripura Guaranteed Services to Citizens Act, 2020.

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(f) Concerned Authorities shall accept downloaded certificate as valid.

(g) The applicant shall not be required to get in touch with concerned authority physically except on the pre-schedule date and time for field enquiry/ inspection of building/premises.

5. The Departmental Officials shall adhere to these service levels while processing each of the application. The Director General/ Director, Fire & Emergency Services or any Officer authorized by him would henceforth issue the certificates in this process.

6. This is issued with the approval of the Government accorded vide U.O. No-4818/CM/2020 dated 18/12/2020.

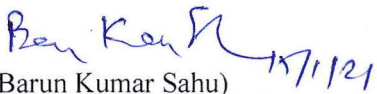
  
(Barun Kumar Sahu) 18/12/20

Principal Secretary  
Home (Fire & Emergency Services) Department  
Government of Tripura.

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To  
The Director General/Director,  
Fire & Emergency Services,  
Tripura : Agartala.

Copy to: -

1. The Chief Secretary, Govt. of Tripura.
2. The Principal Secretary to the Hon'ble Chief Minister, Govt. of Tripura.
3. The Secretary, Industries & Commerce Department, Govt. of Tripura.
4. The Director, Industries & Commerce, Govt. of Tripura.
5. The Director, Information & Technology, Govt. of Tripura.
6. The Director, ICA, Govt. of Tripura.
7. The Director, TUDA, Govt. of Tripura.
8. The Commissioner, Agartala Municipal Corporation.
9. The Additional /Deputy Secretary, Home (F & ES) Department.
10. All Executive Officer, Municipal Council / Nagar Panchayat.
11. The State Informatics Officer, NIC, Tripura, Govt. of India.
12. The Joint Director, Fire & Emergency Services.
13. The Maintenance Superintendent (Nodal Officer), F & ES.
14. All Divisional Fire Officer, (West/Gomati/Dhalai/Unakoti), F & ES.
15. The Manager, Government Press with request to publish the notification in the next issue of Tripura Gazette and to send at least 10 copies of the same for official records.

  
(Barun Kumar Sahu) 18/12/20

Principal Secretary  
Home (Fire & Emergency Services) Department  
Government of Tripura.